



**Winnebago  
Section**

# MISSION Q

## WINNEBAGO SECTION #1206

*The mission of the Winnebago Section #1206 of the American Society for Quality is to be the organization of choice for the ongoing development, advancement and promotion of performance excellence through quality concepts, principles and techniques.*



### Section Calendar

Check out our website! [www.asqsection1206.org](http://www.asqsection1206.org)

Date	Time	Event	Location	Notes
May 4th	4:30 – 9:00 PM	ASQ 1206 Program Meeting	Fox Cities Stadium 2400 N. Casaloma Drive Appleton, WI	Tour, picnic and <b>Timber Rattler Game!</b>
May 24th	5:00 – 7:00 PM	ASQ 1206 Board Meeting	Sergios, Appleton	All are welcome!
June 29-30	All day	WFA/Baldrige Criteria Seminar	Evergreen Innovations Network 1130 North Westfield Street, Oshkosh, Wisconsin	Presented by Dr. Mark Blazey
Sept 13th	TBD	ASQ Section 1206 Program Meeting	TBD	Save the date!

**GOLD EXCELLENCE**  
2006-07  
**TOTAL QUALITY**  
2006-07  
**SECTION BASICS**  
2007-08  
**SECTION PLANNING**  
2006-07

### MISSION Q MAY 2010

## THANKS!

Thank you to all the businesses and individuals that helped support ASQ section 1206 during the 2009-10 program year by either hosting a tour or giving a presentation:

- **Appleton Medical Center**
  - **Woody Santy**
- **Industrial Quality Consultants**
  - **Pierce Manufacturing**
    - **Bruce Bader**
  - **Right Management**
    - **Bill Ericson**
- **Charter Communications**
- **J.L. French Automotive Castings**
  - **Davis Balestracci**
  - **Fox Cities Stadium**

Would you like to sponsor a tour at your company or give a presentation during a monthly program meeting?

Please contact

David Wildner, ASQ Section 1206 Chair,  
at (920) 924-1228 or email [David.Wildner@mercmarine.com](mailto:David.Wildner@mercmarine.com)

## MESSAGE FROM THE CHAIR

Recently I attended the ASQ Section 1206 Spring Conference along with many of you. I don't know what your opinion of the learning experience was, however I hope it was positive. (Yes, I collected the feedback forms, but I sent them to the survey chair for analysis and distribution.) For me personally, Davis Balestracci was ... dynamic at a minimum. You have to admit his presentation technique is engaging. I am interested in further discovering all the great techniques he has developed and documented in his book, Data Sanity. If you, as a professional in the field of quality science, need to become more efficient at what you do to present information to top management, you need to read his book. (And who in quality doesn't?) My only regret with this conference is that we didn't have enough time to learn more of what he teaches, and one or two day seminars do not do his work any justice. Because of this, Woody (Treasurer) and I decided that we are going to present to the section as a mini session later this next program year, a portion of the great tricks we learned from Davis (with his permission of course). We would also love to have him back at some future conference.

Speaking of the section, I want to take this moment to thank all of the fabulous people on **YOUR** section board. I have to admit, volunteering for anything is always difficult, especially in our super busy world. Balancing life, job, family, and the stuff that happens on a daily basis that you don't plan for, which can take up the first 28 hours of the day, and then it all hits you that you forgot about this or that. I first joined the board when I moved to Wisconsin in 2006, and I have to say – and I mean this with sincere gratitude; the members of the board and volunteers who help put together the Winnebago section activities, newsletter and website, and manage the business of the section are some of the finest, brightest and professional people I have had the pleasure to know and work with. (Did I also mention fun?) It is because of them that you have, in my opinion, the best of all the best – in networking, meeting / plant tour / training opportunities and more from

your ASQ section. So I encourage you all, at a minimum, to come to the meetings and programs that they arrange for you. Let us know what you like and dislike about the programs (feedback forms) and continue to support **YOU** through professional development and recognition from ASQ.

They truly are Making Good – Great!

Sincerely,  
*Dave Wildner*

### **Earn Recertification Credits by Becoming a Section Volunteer!**

Please contact section chair, David Wildner at [David.Wildner@mercmarine.com](mailto:David.Wildner@mercmarine.com) or any section 1206 board member to find out how you can contribute.

## **Ask Woody!**

Do you have a quality question or a problem at work you can't solve? Ask an expert! Email Woody Santy at [IQCWoody@instructor.net](mailto:IQCWoody@instructor.net) or submit your question on our website at [www.asqsection1206.org](http://www.asqsection1206.org). Your question and Woody's response will be printed in the next newsletter and will appear on the "Ask Woody" blog on our website so other subject matter experts in our membership can chime in as well. Free advice!

## **ASQ CERTIFICATION INFORMATION**

In today's world, where quality competition is a fact of life and the need for a work force proficient in the principles and practices of quality control is a central concern of many companies, **certification is a mark of excellence**. It demonstrates that the certified individual has the knowledge to assure quality of products and services. Certification is an investment in your career and in the future of your employer.

Each certification exams is given twice a year in either March & October or June & December at ASQ Local Sections and International sites. They may also be available at certain conferences and events. **Certification exams for our section take place at Fox Valley Technical College in Appleton.** When you register for an exam, ASQ headquarters will confirm via email that they received your application. After they review your application, you will receive an approval email. Then, 2-3 weeks before the exam, ASQ will confirm the test location and let you know more specific details such as room number to report to, time, rules, etc.

### **Recertification Journals**

Recertification is a simple process of obtaining a minimum of 18 recertification units (RUs) within your three-year certification period. Don't forget to keep track of your points!

You may download a recertification journal from [www.asq.org/certification/recertification/rucredits](http://www.asq.org/certification/recertification/rucredits)

Members of ASQ section 1206 should send their recertification journals to:  
Dave G. Jorgensen  
N5979 Wild West Lane  
Fond du Lac, WI 54937

**Please DO NOT send journals via Certified mail!**

Please don't forget to sign the form, attach payment or credit card info and include a letter verifying RU's for employment. If you are including a certificate for internal training provided by your company, please make sure the number of contact hours is indicated on the certificate. These items are commonly forgotten and cause delays in processing.

For complete instructions, go to <http://www.asq.org/certification/recertification/rucredits/submission.htmlcom>

### **Congratulations to the following ASQ 1206 members who have recently passed their certification exams!**

#### **Certified Six Sigma Black Belt**

Michael J. Killoren  
Stacy M. Landsverk  
Sue A. Morzenti

#### **Manager of Quality/Organizational Excellence**

Heather Geiser

### **Section 1206 offers all the exams that ASQ offers. Exams are held at FVTC.**

#### **March & October Exams**

Certified Biomedical HACCP Auditor  
Certified Manager of Quality & Org Excellence  
Certified Quality Inspector  
Certified Quality Technician  
Certified Reliability Engineer  
Certified Six Sigma Blackbelt

#### **June & December Exams**

Certified Calibration Technician  
Certified Pharmaceutical GMP  
Certified Quality Auditor  
Certified Quality Engineer  
Certified Quality Improvement Associate  
Certified Quality Process Analyst  
Certified Six Sigma Greenbelt  
Certified Software Quality Engineer

## **Editor's Mailbox**

Please use the "Editor's Mailbox" to convey your comments and feedback in regards to the newsletter, website or section 1206 events.

Feel free to ask questions or just let the editor know what kinds of things you'd like to see in the newsletter or on the website. Email Jonna Gray at [jgray@defense.oshkoshcorp.com](mailto:jgray@defense.oshkoshcorp.com) or send a comment from our website at [www.asqsection1206.org](http://www.asqsection1206.org)

**Wisconsin Forward Award (WFA) is about performance excellence – doing your best today and doing better tomorrow.**

**Visit the Wisconsin Forward Award website at [www.forwardaward.org](http://www.forwardaward.org)**  
**Or contact the Forward Award office at 608-663-5300**

**[INFO@FORWARDWARD.ORG](mailto:INFO@FORWARDWARD.ORG)**

**Next ASQ Section 1206 Board Meeting  
Monday, May 24, 2010  
Sergios in Appleton**

**2009–2010 Baldrige/WFA Criteria Seminar**  
 A Two-Day Seminar with National Expert, Dr. Mark Blazey  
 Evergreen Innovations Network in Oshkosh, Wisconsin  
**June 29 - 30, 2010**



**Learn how to use the Baldrige Criteria for Performance Excellence as a springboard for organizational improvement.**

Do you want to understand the business benefits of the Baldrige Criteria? Are you wondering about the concepts behind a systems framework? Baldrige is also the basis for programs such as:

- Community Action Partnership's Award for Excellence
- AHCA/NCAL National Quality Award Program
- Army & Army National Guard Community of Excellence Awards (ACOE)
- National Housing Quality Award
- Academic Quality Improvement Program (AQIP)

Gain valuable insight into the Criteria and how they relate to the Baldrige National Quality Award or a state level program such as Wisconsin Forward Award. The seminar includes lecture, group discussions and small-group exercises.

Highlights of what you will learn:

- The key concepts, values, and framework of the 2009–2010 Wisconsin Forward Award/ Baldrige Criteria, **including significant changes from the 2008 Criteria for 2009–2010.**
- Criteria Categories and Items: what they are, what they mean, how they are linked.
- Real-world examples of how organizations have succeeded using the Baldrige framework—and the consequences of not adapting to change.
- A comparative overview of the Business, Health Care, and Education Criteria.
- How the Criteria relate to all sizes and types of organizations, including not-for-profit, government, military, education, business, manufacturing, service, and health care.
- Writing a Baldrige or WFA application in a logical and understandable way.

You'll also receive a **free copy** of Dr. Blazey's popular book, *Insights to Performance Excellence*, updated for all three versions of the 2009–2010 Criteria for Performance Excellence.

**About Dr. Blazey**

Mark Blazey is President of Quantum Performance Group, Inc., a management consulting and training firm specializing in organization assessment and quality systems development. He has written many books and articles on quality and has helped train thousands of quality award examiners and judges for state and national quality award programs.

**About Wisconsin Forward Award**

Wisconsin Forward Award is Wisconsin's premier performance excellence recognition program. Modeled after the Baldrige National Quality Program, WFA uses the Baldrige Criteria as the basis for assessment, recognition, and feedback reports. These Criteria represent the benchmarks for management excellence across the country and around the world.

**About Evergreen Innovations Network**

Evergreen Innovations Network is the quality consulting business of Evergreen Retirement Community, Inc., a Wisconsin Forward Award participant and a recognized leader in the field of long - term care.

**Registration**

The two-day training fee is **\$645** per participant, or a discounted rate of **\$595** for multiple registrants from the same organization. Please complete a separate registration form for each attendee or attach a separate list of all individuals attending and include: name, title, organization, phone and email, special dietary or other needs.

A special hotel rate of \$70 single/\$90 double is available at the Holiday Inn Neenah Riverwalk; please call the hotel directly at (920) 725-8441 to make reservations. The cutoff date for hotel reservations is **Saturday, May 22**. After that date, neither the special hotel rate nor availability can be guaranteed. Please mention the WFA Baldrige Criteria Seminar when making your reservation.

**Registrations must be received by June 15, 2009.**

Confirmations will include directions to Evergreen Innovations Network at the Evergreen Retirement Community, where the seminar will be held.

**Plan to attend...identify new opportunities and reap significant benefits for your company or organization.**

Details and registration materials can be downloaded at <http://www.forwardaward.org>. Call WFA at (608) 663-5300 for more information.

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**IMPORTANT NOTICE  
TO ASQ SECTION 1206 MEMBERS:**

ASQ 1206 is limiting printed copies of the monthly newsletter in order to provide you a quicker newsletter service. If you would like to continue receiving a paper copy of the newsletter, you MUST e-mail [asq1206@charter.net](mailto:asq1206@charter.net) or call Dave Wildner (920-924-1228) and let them know.

If you do NOT reply, **you will NOT receive any further paper copies.** You WILL automatically be signed up for e-mail newsletter alerts. If your e-mail address has changed recently, please go to the corporate ASQ website at [www.asq.org](http://www.asq.org) to update your e-mail address (instructions are on the right.)

**ASQ Membership Dues Assistance**

There is help from ASQ for payment of your membership dues if you are unemployed or retired.

If you are unemployed, you can receive a discount on your membership dues. You may submit the application form only after 90 days of unemployment if certain criteria are met. You must be a Full, Senior or Fellow member and actively seeking employment.

If you have been an ASQ member for over 10 consecutive years, you are also eligible for a discount on your dues when you fully retire. The application can be submitted if you are completely retired and meet all other criteria. This help does not apply if you are working part-time or consulting.

For more information:

- Log in to [My ASQ](#)
- Go to "Manage My Account"
- Click on "Dues Programs" at the bottom of the page

*Please Welcome Our New  
ASQ Section 1206 Members!*

Greg Blickhan  
Billie Giese

Jennifer Greunke  
Kimberly Powers

**Stay in the Loop!**

Please let ASQ know if you have recently changed contact information (address, phone number, email).

- Visit [www.asq.org](http://www.asq.org)
- Log-in using your member number and password
- Click on "Manage my account" in the upper right corner of the page
- Click on "My Contact Information"
- Make changes
- Click on "Continue"
- Review your information
- Click on "Update Information"

It's very important to keep this information current, so you don't miss any newsletters or announcements.

**Join us on Linked In at**

<http://www.linkedin.com/>

Search Groups – Wisconsin Quality Forum. Winnebago Section 1206 is a sub group. We are just getting started!